

Account Linking Guide

A basic guide to linking your account to a compiler

Welcome! Tag-Check's Inspirometer system is a new tool for gathering feedback from our customers (external, internal, and even ourselves) in order that we can improve our ways of working.

This simple guide is intended to help you link your account to a compiler so that you can link your data to that of your team and work together to improve how you work.

When do you need to link?

Most accounts are created already linked to a compiler, but sometimes people set up their own accounts independently, or they leave one organisation or department to join another.

In both of these cases, you may want to link back into your new organisation so that you can share data with your colleagues.

However, you can only link your account in response to an invitation from the administrator of the compiler, which will arrive in the form of an email like the one on the right.

How do you start the process?

If you have not received an invitation email, your first step is to contact your administrator and ask them to invite you to join the compiler.

What is in this guide ...

- When do you need to link?
- How do you start the process?
- Checking your right to link
- Categorising your Tags
- Confirming a successful link

Once you have received your invitation email, you will find a link in it which says 'Click here to link your account with ...' - indicated by the red arrow (1).

Clicking this link will take you to your account page, where you will need to login if you have not already done so. It will then open up the page shown over-leaf.

Hey there...

Company XYZ would like you to join their Compiler account.

Simply click the link below to join the compiler and start to share your data with Company XYZ

You will then be asked to login to your account if you are not already, and confirm that you wish to be linked. Please make sure you login using the email address

yourname@youremail.ext

[Click here to link your account with Company XYZ](#)



Checking your right to link

Please make sure that you read and understand the instructions for each step of the linking process (2) -

most of the problems we encounter in linking occur because people glance at the instructions, click a button or two and then get on with the next task.

If you are happy you understand the process, and that you have not been sent the invite in error (2) then please check that you are being linked into the right department (3) and confirm that you are legitimately linking your account, by ticking the box (4).

Ticking the box will activate the 'continue' button (5) which will take you to the next step of the process, shown below right.

The screenshot shows a 'Confirm Details' form. At the top, a warning message says: 'You have begun a process which will link your data with that of the organisation which sent you the invite link. If this is an error, please select cancel below to inform the person who sent you the invitation link of the issue.' A red arrow labeled '2' points to the 'CANCEL' button. Below this, the form shows 'Company - Company XYZ' and 'Your Department: Test_CS' with a red arrow labeled '3' pointing to the dropdown menu. Further down, a 'Declaration' section has a checkbox with the text 'I confirm that I am an employee of Company XYZ and that I am a member of the department...' and a red arrow labeled '4' pointing to the checkbox. At the bottom, a 'Submit:' button contains the text 'TO CONTINUE, PLEASE TICK THE CHECKBOX ABOVE' and a red arrow labeled '5' points to it.

Categorising your Tags

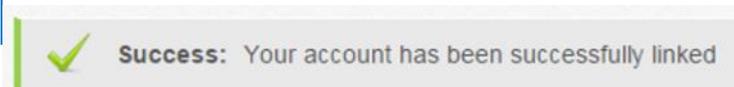
Your data is your data. Wherever your account goes, your data goes. However, your new compiler may have a different way of categorising its data than you were using previously, and so your next step is to make sure that your data will be added into the correct buckets.

This is achieved by dragging items from your current list of Tags on the left (6) and dropping them into the spaces under the relevant category on the right (7). Only when you have allocated all of your Tags in this way, will you be able to link your account (8)

The screenshot shows a 'Category Organiser' form. At the top, a 'Final Step' message says: 'Please re-assign your current tags to the new Compiler Categories. Simply drag tags from your current categories on the left, to the new compiler categories associated with your company on the right. When you are finished, click the "Link My Account" button.' A green arrow labeled '8' points to the 'LINK MY ACCOUNT' button. Below this, the form is split into two columns. The left column, 'Your Categories', has a red arrow labeled '6' pointing to a tag 'How am I doing?' under the 'Miscellaneous/Uncategorised' category. The right column, 'Compiler Categories', has a red arrow labeled '7' pointing to a 'Drop Tags Here' box under the 'Personal service & support' category.

Confirming a successful link

When you have successfully linked your compiler, you will see the message shown below. If this message does not appear on your account page, you may need to repeat the steps shown above.



Was this helpful?

Single click feedback:

If this document has been circulated to you as part of a corporate implementation of the Inspirometer ...

Your internal support contact is ...

Name: _____

Email: _____

Phone: _____